



Goodyear Municipal State of the Court Address FY19-20



State of the Court Address

FY 2020 SUMMARY

- A year of change, challenges, teamwork and adaptability
- Adapting the Municipal Court to continue operations in a pandemic environment

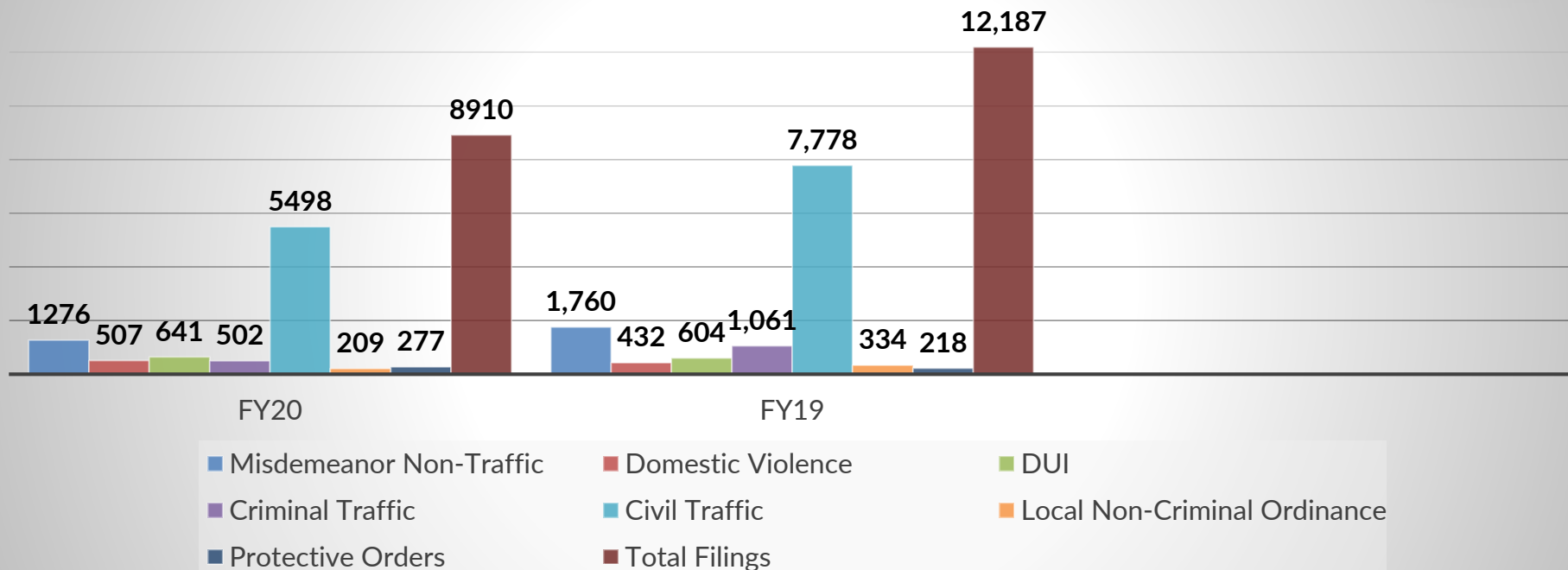
State of the Court Address





State of the Court Address

CHARGE FILINGS





State of the Court Address

A HIGH PERFORMING COURT DURING A PANDEMIC

- Physical barriers/masks/temperature checks/social distancing/signage
- Limiting the capacity within the Courthouse
 - Creative customer queuing process
- Focus on maintaining operations by adapting to alternative appearance methods such as video and telephonic appearances
 - Goal to maintain Time Standards and not fall into a backlog of cases due to the pandemic impact
- Creative adaptation of court appearances
 - Introduction of new technology and modification of court practices to align with alternative case resolution

State of the Court Address





State of the Court Address

COMPLIANCE & SAFETY

- Court Security Standards – CIP project
- Workstation privacy & COVID adaptation
- Sound and safety customer service wall installation

State of the Court Address



State of the Court Address



State of the Court Address





State of the Court Address

INNOVATIONS & LOOKING AHEAD

- Telephonic / remote Criminal Plea adaptations
 - ODR
 - DocuSign
- Guadalupe IGA



State of the Court Address

CULTURE OF CHANGE – AN ENGAGED WORKFORCE

- Introduction of new team members
 - Spirit week
 - Essential Employee celebration
- Focus on employee engagement, employee satisfaction and empowering the employee

State of the Court Address



State of the Court Address



FUTURE INITIATIVES

- Looking Forward