



# Excessive Plan Review and Substandard Submittals



# Excessive Plan Review

## AGENDA

- Analysis and evolution
- Impact to the system
- Desired future state
- What have we done?
- How can our customer help?



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## EVOLUTION

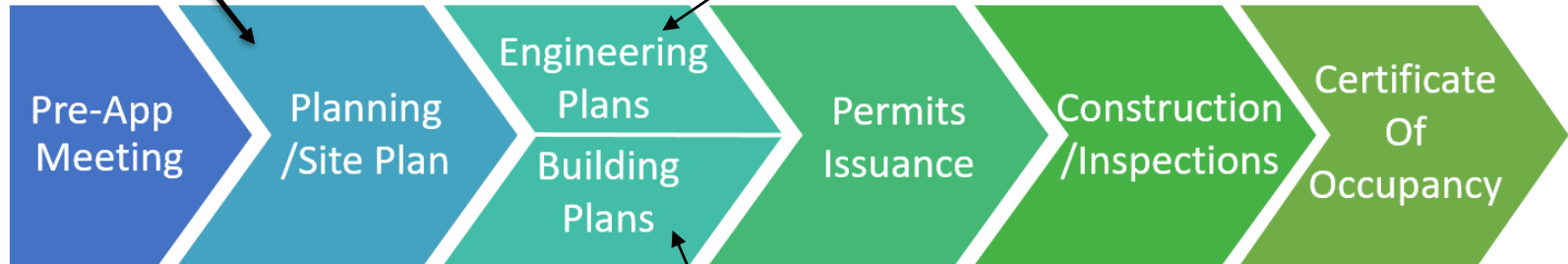
- Problem 4<sup>th</sup> and 5<sup>th</sup> reviews
- Prepared and presented draft
- Exploring alternate approach

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## WHAT HAPPENS DURING THE PROCESS

Preliminary Plans  
are submitted

Engineering Plans  
are submitted



Building Plans  
are submitted

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## WHAT IS HAPPENING AT PLAN SUBMITTAL



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## DESIRED FUTURE STATE BY CITY AND CUSTOMER



- Less time, less cost, focus, flow
- Goal is approval at 2nd review

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## WHO WE ARE



## DEVELOPMENT CONTINUUM



Economic Development



Development Services



Engineering



## VISION

Driven to build a  
greater Goodyear  
together.

## MISSION

- D** Deliver outstanding customer service.
- R** Respond to evolving market demands.
- I** Initiate collaborative solutions.
- V** Value customer partnerships.
- E** Empower team members.
- N** Never stop learning.



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**CONTINUOUS IMPROVEMENT – NEVER STOP LEARNING**

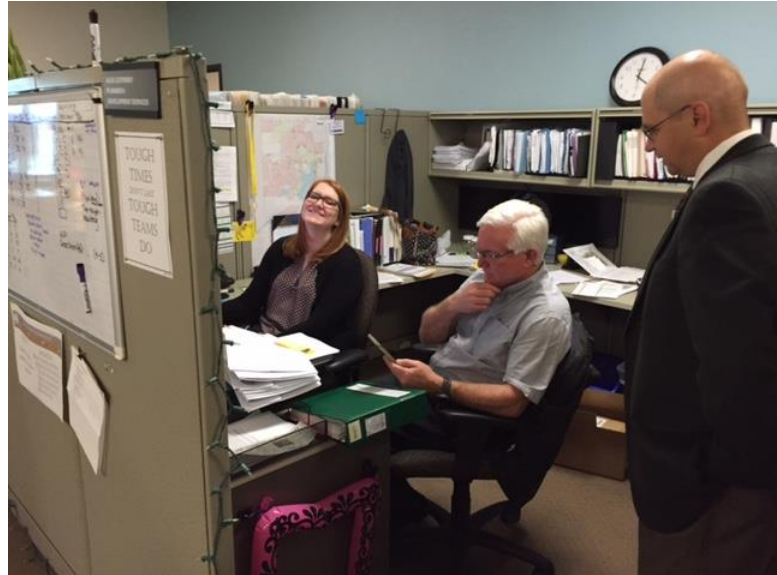


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## HOW CAN OUR CUSTOMERS HELP?

- Trust the process
- Be involved
- Be accountable
- Be inclusive



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## FORMULATE PLAN

Decision points:

- Implementation date
- Define “low quality” plans
- Addressing repeat offenders
- Consistency
- Fee impacts



# Excessive Plan Review

## COUNCIL INPUT/FEEDBACK

- Original proposal
- Developer Ideas
- User fee study

Policy Direction