

LIBRARY OPERATIONS



Library Operations



AGENDA

- History
- By the Numbers
- Survey
- Current Operations
- Future Operations
- Staff Recommendation



Overview as seen from the
Teen Section

Library Operations

HISTORY

Dec 2006

Initial IGA
with MCLD

March
2009

Interim
Library
Opened

Feb 2012

IGA Renewal

Feb 2014

Goodyear
Library
Opened

January
2017

Work
Session

June 2017

Current IGA
Expires

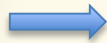


Library Operations

BY THE NUMBERS FY 12-13 VERSUS FY 15-16

Number of Annual Visitors

92,797



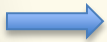
139,252



50% Increase

Program Attendance

4,708



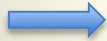
15,428



228% Increase

Program Classes

141



667



373% Increase

Circulation

240,397



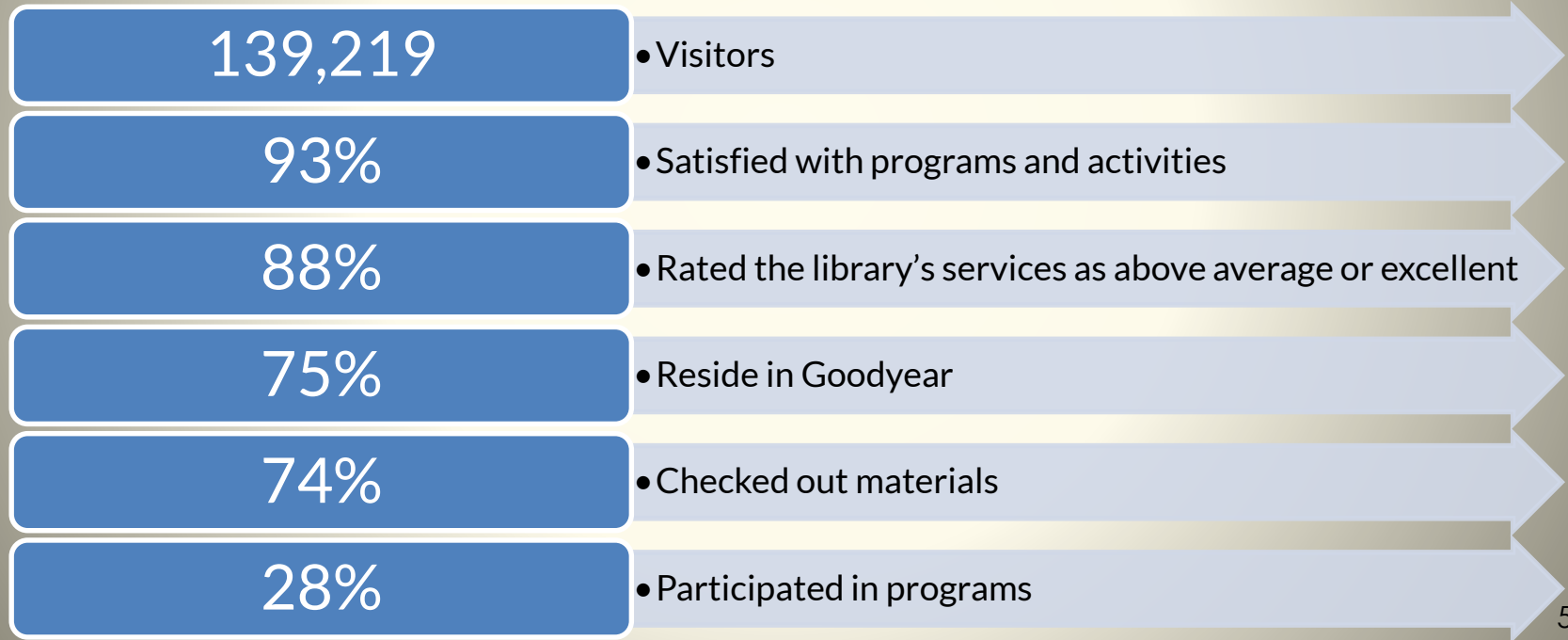
405,301



69% Increase

Library Operations

SURVEY – FY16



Library Operations

SURVEY DATA – FY16 – USER COMMENTS

“They have
all the books
I like!”

“All the
free music,
books, and
movies I can
get!”

“The
programs for
kids are
great!”

“Many
innovative
programs
presented
and terrific
community
outreach!”

“I can check
out digital
books!”

“I love
unexpectedly
running into
my
neighbors!”

Maricopa
County
connection

Friendly
staff, quiet
and clean
environment

Like lectures

Well
organized
and spacious

Inter-
connected
with other
libraries

Library Operations



CURRENT OPERATIONS

- Maricopa County Library District's (MCLD) operates and manages the library under an IGA expiring 6/30/17
 - Library operating costs
 - Staff
 - Materials management and programming
- Goodyear's responsibilities:
 - Facility costs and repairs
 - Landscaping maintenance



Parents and children
can enjoy reading together

Future Library Operations

OPTION

1

Remain with MCLD under a new IGA

OPTION

2

Transition to a Goodyear operated library

Remain with MCLD under a revised IGA



- MCLD will continue to operate
- Goodyear will reimburse MCLD
 - Operations, plus 10% overhead ([\\$774,200](#) for FY18)
 - City will establish an asset replacement plan (FY19)
- Additional considerations:
 - Continuity of services
 - Access to MCLD's inventory of materials, programs, and expertise

TWO-PHASED APPROACH

- Phase 1 FY18 ([\\$919,200](#))
 - Contract with MCLD for one year (FY18 \$774,200)
 - One-time costs for FY18
 - \$20,000 transition to new database
 - \$125,000 library consultant
- Phase 2 FY19 ([\\$882,900](#))
 - Goodyear would assume 100% of library operations in FY19
- Additional considerations:
 - Loss of library expertise
 - Reduced convenient access to materials and MCLD borrowing networks
 - Goodyear library accounts will need to be created

Future Library Operations



RECOMMENDATION

OPTION

1

Remain with MCLD under a new IGA

- \$774,200 (Year 1-5)
- Most cost effective
- Library expertise
- Continuity
- Convenient access to materials
- Programs

OPTION

2

Transition to a Goodyear operated library

- \$919,200 (Year 1, FY18)
- \$882,900 (Years 2-5)
- Reduced access
- User impact
- Internal resources

Future Library Operations



RECOMMENDATION

OPTION

1

Remain with MCLD under a new IGA
Key terms of the new IGA

- Term: Five years (through 2022) plus one five year renewal
- MCLD will manage library operations
- City will pay MCLD for actual operation costs
- City shall maintain the facility
- City responsible for Asset Replacement for city-owned equipment
- Provisions for increased service hours

Approve IGA with MCLD for Library Services

