Goodyear

Ambulance Application

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Ambulance Service



TONIGHT

- Previous Work Session
- Certificate of Necessity Process
- Financial modeling
- Phased in approach
- Ambulance Service in the Region
- Questions

Ambulance Update



REVIEW OF PREVIOUS WORK SESSION

- Work session on May 2015 to review ambulance feasibility
- Certificate of Necessity (CON), is a fully regulated ambulance industry
- Bureau of Emergency Medical Services regulates ambulance service
- Currently two vendors hold CON authorization to operate in Goodyear
 - American Medical Response (AMR)
 - Maricopa/Priority Ambulance

Overview of Tonight



SUMMARY OF PREVIOUS MEETINGS

- By owning and operating the ground ambulance service the City could provide quality assurance and continuity of care to its citizens.
- In 2015 the Ambulance Feasibility study recommended a deployment model that uses four ambulances.
- Units dedicated to the area and creates an adaptive emergency medical delivery system specific to the citizens of Goodyear.

Overview of Tonight



SUMMARY OF PREVIOUS MEETINGS

- The City receives the following financial benefits:
 - Status Quo \$125,000
- Financial next steps are complete evaluation and prioritization through CIP and budget process
 - December CIP and Supplemental submittal
 - January/February Budget and City Manager's Office Review
 - March/April City Council Review, Discussion and Resource Allocation



Application Process

| Task | Owner | Timeframe | Completed | One Time Costs | On-going Costs |
|---|-------------------------------------|------------|-----------|---------------------------|--|
| CON Application for emergency response CON. | EMS division | | Yes | | Current Staff |
| Construction of Financial Ambulance Revenue and Cost report (ARCR) | Finance and EMS division | | Yes | | Current Staff |
| Certificate of Insurance and Professional Liability | Risk Management, EMS division | | Yes | | \$2000 |
| Written agreement with current CON holders to not contest application | Fire Chief, Legal | | No | | Current Staff |
| Construct agreement for Ambulance billing | EMS division, Legal, Procurement | | No | Medicare fee \$554 | 8% of net collection and Lockbox Bank Account \$5,500 |
| Consultant to review application and Financial Summaries | Fire Chief, Legal, Finance | | Yes | \$6,000 | |
| CON Submission | EMS division | | No | \$125 (non-refundable) | |
| Total | | 4-6 months | | \$8,679 | \$7,500 + 8% of net collection. |

Application Process



CON SUBMISSION

| Process | Timeframe for Approval | Anticipated Costs |
|-------------------|------------------------|---|
| Contested CON | Up to 2 years | \$450,000 Legal, Consulting and registration fees |
| Non contested CON | 6 to 18 months | \$150,000 Legal, Consulting and registration fee |



AMBULANCE RATES

- Ambulance rates are regulated by Bureau of EMS.
- Current insurance payer mix in City of Goodyear is strong in comparison to other Cities in the Metro Phoenix area.
- Medicare/AHCCCS sets its own reimbursement schedules
 Medicare is a fixed amount.
 - AHCCCS is currently at 68.59% of the state approved rate.
- Financial modeling looked at last five years to develop an accurate trend in call volume.



AMBULANCE SYSTEM

- Phased in approach of the ambulance service over the next 4 fiscal years.
 - Occurs only after the approval of the CON application.
 - 1-24 hour ambulance first FY, additional deployments annually.
 - Ambulance phasing: FY1 1-24 hour, FY2 1-12 hour, FY3 1-24, FY4 1-12 hour.
 - The ambulances would be staffed with civilian employees.
 - Civilian EMS coordinator, Mechanic and Contract Monitor would be added.



PRO FORMA MODEL

- Models developed based on consultant report, city practices and information from other agencies
- Major assumptions
 - Level of Bad Debt
 - Employee Rate of Pay
- Annual general fund subsidy of \$425,500 \$844,300



• This slide will be shown on Elmo

Maintaining Status Quo



AMBULANCE SERVICE

- Contract with Rural Metro/Southwest Ambulance provides for Paramedic ride in fee any time that a Goodyear Fire Paramedic rides in with the patient to the hospital.
- Payments over the last two fiscal year averages \$125,000.
- We still have an agreement with Buckeye Valley Fire District for emergency back up in the event of a failure of the system.

Current State



AMBULANCE RESPONSE TIMES

| Month | Code 3 on-scene Goal is 90% compliance | Transports to Hospital |
|----------|---|------------------------|
| October | 94% | 388 |
| November | 93% | 398 |
| December | 91% | 434 |

Ambulance Update



PRIVATE AND FIRE AMBULANCE SERVICE

- Fire Departments that have obtained their CON
 - Peoria (8 months)
 - Gilbert (18 months)
 - Surprise (6 months)

- Queen Creek (1 year)
- Sun City Fire (1 year)
- Mesa (6 months)
- Tempe (2 years)
- Yuma (2 years)

Options



- 1. Submit CON as presented in February 2017
- 2. Include as part of budget discussion for council consideration when allocating available resources
 - CON submittal based on funding allocation
- 3. Look for partnerships with other Cities
 - Each City needs to have it's own individual CON
- 4. Look for partnerships with our current or future transport providers
 - The City would NOT need its own CON

Ambulance Update



THANK YOU

Questions