TRANSIT SERVICES AMENDMENT TWO BETWEEN THE CITY OF GOODYEAR ("Member") AND

THE REGIONAL PUBLIC TRANSPORTATION AUTHORITY Contract # 136-75-2017

THIS AMENDMENT dated this 1st day of July, 2016, amends the following items of the Transit Service Agreement Contract # 136-75-2016 entered into between the City of Goodyear and the Regional Public Transportation Authority, dated the 1st day of July 2015, as amended October 26, 2015 (the "Agreement").

Section 2 of the Agreement is hereby amended to include:

SECTION 2. SCOPE OF AGREEMENT

Section 2.3 is hereby amended to read as follows:

2.3 <u>ADA Platinum Pass Program (Schedule F)</u> The Platinum Pass Program provides trips to customers that are ADA certified through the "in person" assessment process to travel on fixed route services at no cost to the customer. This program is designed to encourage ADA certified individuals to use fixed route transit service when they are able to do so and represents a win/win for customers and the Member Jurisdiction alike. This program is paid for with regional Public Transportation Funds and is provided at no cost to the Member Jurisdiction

Section 2.4 is hereby added as follows:

2.4 <u>Regional Dial-a-Ride (RDAR) (Schedule C)</u> means a shared-ride, door-to-door transportation service operated for the purpose of transporting designated passengers, within designated time periods, between origins and destinations that would otherwise require travel on two or more local Dial-a-Ride systems.

Section 31 of the Agreement is hereby amended as follows:

SECTION 31. INCORPORATION OF EXHIBITS

For each year during the term of this Agreement and in coordination with RPTA's adopted fiscal year budget process, Schedules hereto shall be revised and incorporated into this Agreement and made a part hereof as though fully set forth herein.

Schedule "A"	Intentionally left blank
Schedule "B"	Member Funded Fixed Route Bus Services is replaced by the attached Schedule B
Schedule "C"	Dial a Ride Services is hereby added
Schedule "D"	Intentionally left blank
Schedule "E"	American with Disabilities Act (ADA) Public Transportation Fund (PTF) is replaced by the attached Schedule E
Schedule "F"	Valley Metro ADA Platinum Pass Program language is hereby replaced with new language
Schedule "G"	Intentionally left blank

Except as amended herein, all other terms of the Transit Services Agreement dated July 1, 2015 as amended October 26, 2016 remain unchanged and in full force and effect.

IN WITNESS WHEREOF, the Parties have each executed this Agreement as of the date first set forth above.

REGIONAL PUBLIC TRANSPORTATION AUTHORITY (RPTA)

Ву:	
So	cott W. Smith, Interim Chief Executive Officer
APPRO	OVED AS TO FORM:
By: _ M	ichael J. Minnaugh, General Counsel
CITY	OF GOODYEAR
Ву:	Brian J. Dalke, City Manager
Attest:	Maureen Scott, City Clerk
APPRO	OVED AS TO FORM:
Ву:	Roric Massey, City Attorney

SCHEDULE "B" - CITY FUNDED FIXED ROUTE BUS SERVICE COST ESTIMATE

For the period July 1, 2016 to June 30, 2017 the City of Goodyear will pay the Regional Public Transportation Authority an additional **\$144,857.00** for bus service on the Zoom Circulator in Goodyear.

Payments made by the CITY to RPTA for operation of Bus Routes depicted in Schedule B shall consist of twelve (12) monthly installments of \$12,071.42 commencing July 1, 2016 and shall become due within thirty (30) days of receiving an invoice from the RPTA.

FY17 Fi	xed Route	e Estimate					
RPTA Ope	erated Servic	e Funded by t	the City of Go	odyear			
Goodyear	Funded						
Funding	Good						
Level	Route	Physical	Total Miles	Gross Costs	Fares	Op Assist	Net Cost
W	ZOOM	Good	51,418	\$258,394	(\$3,733)	(\$13,153)	\$124,508
S	ZOOM	Good	8,358	42,002	(386)	(21,267)	20,349
Grand Tota	I		59,776	\$300,396	(\$4,119)	(\$151,420)	\$144,857

SCHEDULE "B" -FIXED ROUTE DESCRIPTION AND BUS SERVICE INFORMATION

Zoom - Avondale Circulator - Eastbound

From McDowell Road and Palm Valley Boulevard YMCA at Litchfield Road/Thomas Road via Estella Mountain Community College Transit Center to Gateway Pavilions Shopping Center (Weekday and Saturday):

West on McDowell Road; North on Litchfield Road; East on Avalon Drive; Exit park West on Avalon Drive; South on Litchfield Road; East on Thomas Road; North into Estrella Mountain Community College; exit Estrella Mountain Community College Transit Center; East on Thomas Road; South on Dysart Road; East on McDowell Road; South on Rancho Santa Fe Boulevard; South into west Wal-Mart driveway; West loop stop on west side of building; East to last driveway, then north onto Rancho Santa Fe Boulevard; West on McDowell Road; South on Dysart Road; West on Van Buren Street; South on Central Avenue; East on Western Avenue; South on Dysart Road; southwest on (MC85) Main Street; South on 4th Street; East on Lower Buckeye Road; North on Avondale Boulefile:///C:/Users/jluna/Downloads/zoom(1).pdfvard; East on Durango Street; North on 111th Avenue; West on 4th Street (Pima St); South on 113th Avenue; West on Durango Street; North on Avondale Boulevard; East on Coldwater Springs Boulevard; South and west on Civic Center Drive to bus stop behind Avondale City Hall; North on 114th Avenue; West on Coldwater Springs Boulevard; North on Avondale Boulevard; East on Van Buren Street; North on 91st Avenue; West on McDowell Road; North on 100th Avenue (first driveway) into Gateway Pavilions Shopping Center; East at stop sign (Costco gas station); north at last parking row before 99th Avenue; East at stop sign; exit south on 99th Avenue. Last stop is southbound on 99th Avenue near shopping center entrance.

ZOOM - Avondale Circulator - Westbound

From Gateway Pavilions Shopping Center to YMCA at Litchfield Road/Thomas Road via Estrella Mountain Community College Transit Center/McDowell Road and Palm Valley Boulevard (Weekday and Saturday):

First stop is southbound 99th Avenue near shopping center entrance. South on 99th Avenue; East on McDowell Road; South on 91st Avenue; West on Van Buren Street; South on Avondale Boulevard; East on Coldwater Springs Boulevard; South and west on Civic Center Drive to bus stop behind Avondale City Hall; north on 114th Avenue; West on Coldwater Springs Boulevard; South on Avondale Boulevard; East on Durango Street; north on 111th Avenue; West on 4th Street(Pima St); South on 113th Avenue; West on Durango Street; South on Avondale Boulevard; West on Lower Buckeye Road; north on 4th Street; Northeast on Main Street (MC85); North on Dysart Road; West on Western Avenue; North on Central Avenue; East on Van Buren Street; North on Dysart Road; East on Rancho Santa Fe Boulevard; South into west Wal-Mart driveway; West loop stop on west side of building; East to last driveway, then north onto Rancho Santa Fe Boulevard; West on McDowell Road; North on Dysart Road; West on Thomas Road; North into Estrella Mountain Community College; West to the bus stop; exit west on Thomas Road; North on Litchfield Road; East on Avalon Drive; exit park West on Avalon Drive; South on Litchfield Road; East on McDowell Road to Palm Valley Boulevard.

SCHEDULE "B" -FIXED ROUTE DESCRIPTION AND BUS SERVICE INFORMATION

Avondale Circulator — ZOOM

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551	5-59	6:04	6:22	6:27	634	6:52	7:12	557	606	632	6:39	6.44	7:07	7.0
6:21	6:29	6:34	6:52	6:57	7:04	7:22	7:42	6:27	6:46	7:02	7:09	7:14	7:37	7:4
6:51	6.59	7:04	7:22	7.27	7.34	7:52	8:12	6:57	7.16	7:32	7.39	7:44	8:07	.81
7:21	7:29	7:34	7:52	7:57	8:04	8:22	8:42	7:27	7:46	8:02	B:09	8:14	8:37	8:4
7.51	7.59	8:04	8.22	8-27	8:34	8.52	9:12	757	816	8:32	8:39	8:44	9:07	91
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12:21	12:29	12:34	12:52	12:57	1:04	1:22	1:42	12:27	12:46	1:02	1:09	1:14	2:07	21
12.51	12.59	1:04	1:22	1:27	1:34	1:52	2.12	12:57	1:16	132	1:39	1:44	2.07	24
121	129	134	1:52	1:57	2.04	2:22	2.42	1.27	1:46	2:02	239		3:07	31
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SCHEDULE "B" -FIXED ROUTE DESCRIPTION AND BUS SERVICE INFORMATION

Avondale Circulator — ZOOM

Saturday Eastbound Sábado, Rumbo al este	Saturday Westbound Sábado, Rumbo al oeste						
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SCHEDULE "C" –REGIONAL DIAL A RIDE SERVICES AND FINANCIAL INFORMATION

I. Sources of Project Operating Budget:

FY 2016-2017

The goal of Valley Metro's Regional Dial-a-Ride service (RDAR) is to ensure that ADA certified residents of and visitors to the Valley are able to make regional Dial-a-Ride trips in a safe, comfortable, convenient and legally compliant manner. RDAR provides door-to-door ADA paratransit service to ADA certified individuals making ADA eligible trips that would otherwise involve two or more local Dial-a-Ride providers.

SCHEDULE "C" - REGIONAL DIAL A RIDE SERVICE SPECIFICATIONS

The program is intended to meet the requirements of the federal Americans with Disabilities Act as well as specific requirements established by participating jurisdictions. The following is a description of the service:

1. Service Description

RDAR is an advanced reservation, door-to-door, shared-ride paratransit system which provides ADA compliant Dial-a-Ride service to ADA certified individuals making ADA eligible trips which begin and end within different Dial-a-Ride service areas. RDAR also provides other regional Dial-a-Ride trips as directed by individual member cities.

RDAR service is provided by a private company who contracts with Valley Metro. The contractor accepts calls from customers, verifies the customer's eligibility for the trip, schedules each trip, assigns each trip to an appropriate vehicle and driver, groups trips whenever appropriate, provides the trip, collects the applicable fare, provides all trip-related data to Valley Metro, accepts and resolves service complaints, and prepares all required data and reports. Total

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Transit's fleet includes a mix of sedans and vans as well as a number of lift and ramp equipped vans and minivans which ensure that service can be provided in a timely manner to all customers—regardless of their mobility needs.

2. Program Eligibility

Currently, Valley Metro utilizes two different eligibility certification processes for individuals who wish to use Dial-a-Ride.

- For ADA Regional Dial-a-Ride Individuals must go through the regionally adopted in-person eligibility assessment and certification process administered by Valley Metro and be certified as ADA eligible.
- Non-ADA Regional Dial-a-Ride Depending on the jurisdiction of residence, individuals must either be a senior age 65 or above or an ADA certified person with a disability. Individuals can apply as a senior by completing an application and providing documentation demonstrating age and jurisdiction of residence. Individuals with disabilities can use the same in-person functional ADA evaluation and certification process as described above.
- If a jurisdiction wishes to provide RDAR to any other individuals, that jurisdiction must implement and manage its own eligibility certification process and provide the names, contact information, and any other appropriate information for eligible individuals to Valley Metro so that service can be provided in accordance with the jurisdiction's eligibility policies and procedures.

3. Restrictions/Priorities:

There are no trip priorities or there are no restrictions or trip priorities for ADA eligible riders making ADA eligible RDAR trips. If a jurisdiction wishes to establish restrictions or priorities for non-ADA RDAR service, the jurisdiction and Valley Metro will agree on those restrictions and priorities prior to the beginning of the fiscal year during which they will be in effect and as necessary thereafter.

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SCHEDULE "C" - REGIONAL DIAL A RIDE SERVICE SPECIFICATIONS Cont.

4. Fares:

Fares for ADA eligible riders making ADA eligible RDAR trips are \$4 per one-way trip. Fares for non-ADA RDAR trips may be established by each jurisdiction providing non-ADA service. Fares may be paid in cash or with pre-purchased East/Northwest Valley or Regional Dial-a-Ride tickets. Phoenix residents who wish to pay the fare with Phoenix Dial-a-Ride tickets or with a Phoenix Dial-a-Ride monthly pass may do so; however, these fare instruments are not available to residents of any other jurisdictions.

Valley Metro will bill each jurisdiction for the actual cost of service provided to its residents, less the amount of fares to be collected. Valley Metro will also bill any jurisdiction for any fares which the RDAR contractor was unable to collect under the following circumstances:

- The resident was making a return trip and was unable/unwilling to pay the fare.
 (In such instances, transportation will be provided to the passenger's home, and the passenger will be subject to disciplinary action, up to and including suspension of service.)
- The resident was making a trip to or from a life sustaining medical treatment
 (such as kidney dialysis) and was unable/unwilling to pay the fare. (In such
 instances, transportation will be provided to ensure that the passenger is able to
 receive the necessary medical treatment, and the passenger will be subject to
 disciplinary action, up to and including suspension of service.)
- The resident lives in Phoenix and paid his/her fare with a Phoenix Dial-a-Ride Monthly Pass.

Valley Metro will also bill jurisdictions for East Valley/Northwest Valley, Regional Dial-a-Ride and Phoenix Dial-a-Ride tickets turned in by the RDAR contractor.

SCHEDULE "C" - REGIONAL DIAL A RIDE SERVICE SPECIFICATIONS Cont.

5. Days and Hours of Service

RDAR service will be available for any ADA eligible rider at any time when the requested trip can be made using Valley Metro bus and/or light rail service. If a jurisdiction wishes to provide RDAR service for non-ADA trips, Valley Metro and the jurisdiction will agree on a schedule during which RDAR service will be made available to eligible residents of that jurisdiction.

6. Service Area:

For ADA eligible riders making ADA eligible trips, RDAR service is available anywhere where Valley Metro service operates. For non-ADA service, RDAR is available anywhere in Maricopa County, subject to any limitations established by each jurisdiction for its residents making non-ADA trips.

7. Complaints

Valley Metro will accept all comments, complaints and commendations regarding RDAR service. Customers, caregivers and other interested parties may file a comment, complaint or commendation about RDAR service by contacting Valley Metro's Customer Service Center by phone at (602) 253-5000, by email at csr@valleymetro.org, or via Valley Metro's website, valleymetro.org. Valley Metro staff will direct the comment to the most appropriate party (e.g. the RDAR provider or Valley Metro staff who oversees the service) and will document any findings made or actions taken by either provider or Valley Metro staff as a result to the comment, complaint or commendation.

SCHEDULE "C" - REGIONAL DIAL A RIDE SERVICE SPECIFICATIONS Cont.

8. Payment to Provider:

The RDAR contractor will be paid a boarding fee for each trip and for each revenue mile or group trip operated, less the fares to be collected. The contractor will also be paid or assessed additional amounts based on the contractor achieving or failing to achieve levels of performance set forth in the contract.

Each jurisdiction will pay all boarding fees, per-mile charges, group charges and retain all fares for trips taken by its residents. All costs associated with incentives and all savings associated with penalties will be apportioned to each jurisdiction based on its pro rata share of service.

9. Contract Administration

Valley Metro shall serve as Contract Administrator. Valley Metro Shall:

- Provide detailed operational and financial performance data to each jurisdiction on an at-least monthly basis
- Process, review, validate, and pay contractor invoices
- Accept, monitor and resolve customer complaints
- Procure, oversee and manage the RDAR contractor and ensure compliance with all applicable federal, state and local laws and ordinances
- Administer federal, regional, and local project funds and apportion all program revenues and expenses to each jurisdiction as described herein
- Provide public information regarding RDAR service
- Assist jurisdictions to implement strategies to maximize the safety, quality,
 effectiveness, efficiency and cohesiveness of RDAR service

SCHEDULE "C" – REGIONAL DIAL A RIDE SERVICES COST ESTIMATE

FY17 - Regional Trips

Trips:	Regional Goodyear
ADA Ambulatory	78
ADA Wheelchair	22
Total Trips	100
Cost:	
ADA Ambulatory	\$3,975
ADA Wheelchair	\$1,121
Total Variable Cost	\$5,096
	+5,000
Contractor's Incentive	\$77
RPTA Salaries, Fringes & OHD	\$115
Total Gross Program Cost	\$5,289
Total Fare Revenue	\$400
Total Net Program Cost Before PTF	\$4,889
ADA Costs	\$4,889
Non-ADA Costs	\$0
Net Program by ADA and Non-ADA:	\$4,889
Remaining PTF Available	\$4,889
PTF Applied	\$4,889
Member City Contributions:	
ADA-Costs	\$0
Non-ADA Costs	\$0
Total Contribution	

SCHEDULE "E" AMERICANS WITH DISABILITIES ACT (ACT) – PUBLIC TRANSPORTATION FUNDS (PTF) AVAILABILITY

For the period July 1, 2016 to June 30, 2017 the maximum amount of Public Transportation Funds (PTF) available for the City of Goodyear is **\$19,067.00.** The PTF will credit actual costs for ADA trips and other requests for Paratransit service made by ADA certified Riders up to the maximum amount. A final reconciliation at fiscal year-end will be performed and adjustments, if necessary, will be made using actual ADA eligible costs.

Any remaining ADA PTF funds not used up to the maximum reimbursements may be requested by City for other ADA certified rider eligible expenses, and certified by the City's chief financial officer or designee. RPTA will reimburse City within thirty (30) business days based upon availability of funds. City may request that reimbursements be made electronically. Wire transfers must be pre-arranged through the RPTA Finance Department.

Maximum amount FY 2016-17 \$19,067.00

SCHEDULE "F" - ADA PLATINUM PASS PROGRAM

City of Goodyear does hereby agree to participate in the Valley Metro ADA Platinum Pass Program specified in this Schedule F. The Platinum Pass Program allows ADA certified customers to travel on fixed-route services at no cost to the customer. The PTF funds 100 percent of the fare due (reduced fare for local service; full fare for express service) and will be allocated as a regional service without allocation to the Member or sub-regional JE. Participation in the ADA Platinum Pass Program is voluntary by Member and may be cancelled by Member by providing a ninety (90) calendar day written notice to RPTA. This program is designed to encourage ADA certified individuals to use fixed-route service for a trip whenever possible, in lieu of a traditional paratransit trip. This program provides cost avoidance for both the participating city and the customer. Each eligible ADA certified passenger that opts to participate will receive a reduced fare ADA Platinum Pass to be used at rail fare vending machines and at bus fare boxes for the payment of fare, as defined by the Valley Metro RPTA Board approved fare policy in effect. Current fare information can be found here:

http://www.valleymetro.org/paying_your_fare/fare_options/.