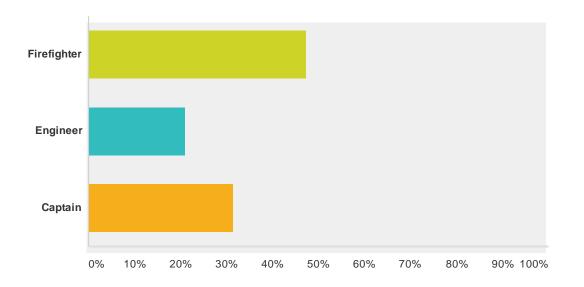
Post Audit Survey

PREPARED BY UNITED GOODYEAR FIREFIGHTERS (LOCAL 4005)

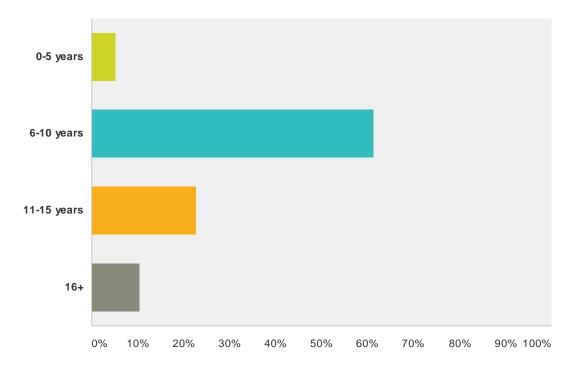
Introduction ► UGFF founded in 1999 Currently have 100% participation ▶ 57 of 88 members responded to the survey (65%) Survey conducted via e-mail using Survey Monkey, all respondents remain anonymous

Q1 What is your rank?



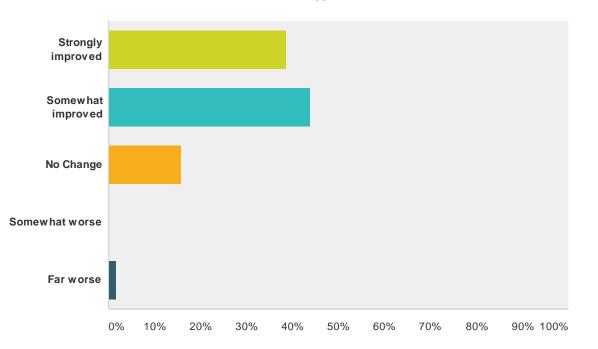
| Answer Choices | Responses |
|----------------|------------------|
| Firefighter | 47.37% 27 |
| Engineer | 21.05% 12 |
| Captain | 31.58% 18 |
| Total | 57 |

Q2 How long have you worked for Goodyear Fire?



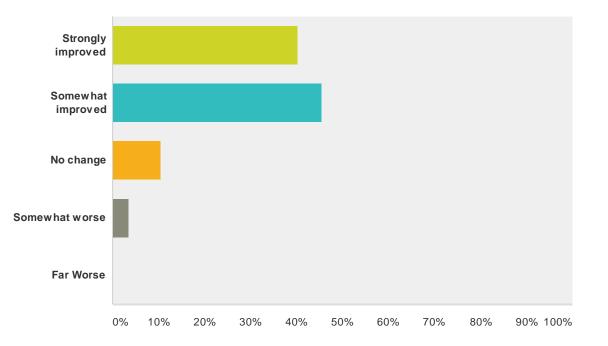
| Answer Choices | Responses | |
|----------------|-----------|----|
| 0-5 years | 5.26% | 3 |
| 6-10 years | 61.40% | 35 |
| 11-15 years | 22.81% | 13 |
| 16+ | 10.53% | 6 |
| Total | | 57 |

Q3 What do you think about operational consistency (shift consistency) since the transition in leadership?



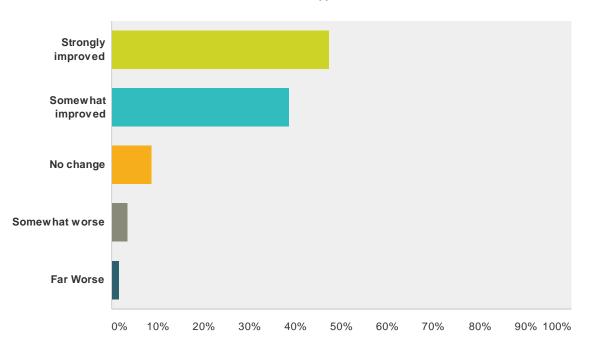
| swer Choices | Responses | |
|-------------------|-----------|----|
| Strongly improved | 38.60% | 22 |
| Somewhat improved | 43.86% | 25 |
| No Change | 15.79% | 9 |
| Somewhat worse | 0.00% | 0 |
| Far worse | 1.75% | 1 |
| tal | | 57 |

Q4 What do you think of the overall morale since the transition in leadership?



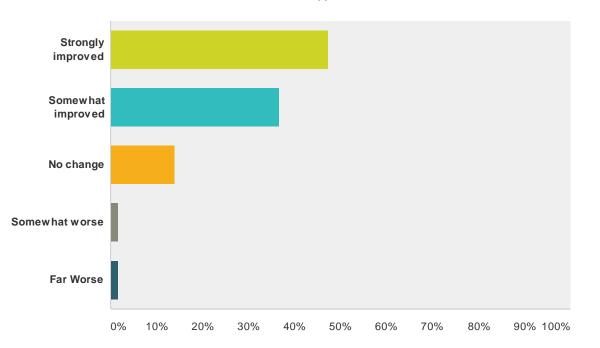
| Answer Choices | Responses | |
|-------------------|-----------|----|
| Strongly improved | 40.35% | 23 |
| Somewhat improved | 45.61% | 26 |
| No change | 10.53% | 6 |
| Somewhat worse | 3.51% | 2 |
| Far Worse | 0.00% | 0 |
| Total | | 57 |

Q5 What do you think of communication and transparency since the transition of leadership?



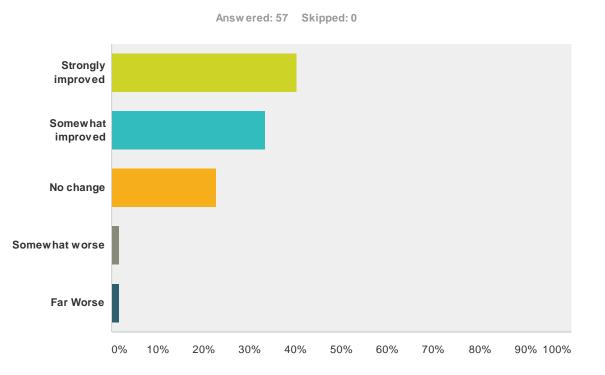
| Answer Choices | Responses | |
|-----------------------|-----------|----|
| Strongly improved | 47.37% | 27 |
| Somewhat improved | 38.60% | 22 |
| No change | 8.77% | 5 |
| Somewhat worse | 3.51% | 2 |
| Far Worse | 1.75% | 1 |
| Total Respondents: 57 | | |

Q6 What do you think about the level of trust between the line and management since the transition in leadership?



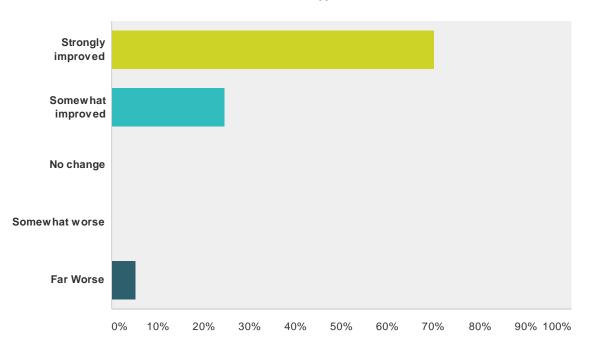
| Answer Choices | Responses | |
|-----------------------|-----------|----|
| Strongly improved | 47.37% | 27 |
| Somewhat improved | 36.84% | 21 |
| No change | 14.04% | 8 |
| Somewhat worse | 1.75% | 1 |
| Far Worse | 1.75% | 1 |
| Total Respondents: 57 | | |

Q7 What do you think has happened with accountability since the transition in leadership?



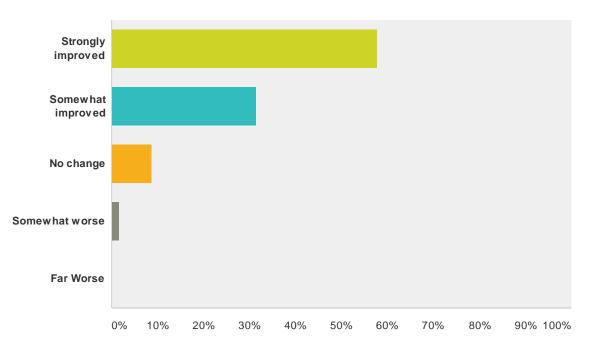
| Answer Choices | Responses | |
|-------------------|-----------|----|
| Strongly improved | 40.35% | 23 |
| Somewhat improved | 33.33% | 19 |
| No change | 22.81% | 13 |
| Somewhat worse | 1.75% | 1 |
| Far Worse | 1.75% | 1 |
| Total | | 57 |

Q8 What do you think about memberships inclusion in policy and committees since the transition in leadership?



| Answer Choices | Responses | |
|-------------------|-----------|----|
| Strongly improved | 70.18% | 40 |
| Somewhat improved | 24.56% | 14 |
| No change | 0.00% | 0 |
| Somewhat worse | 0.00% | 0 |
| Far Worse | 5.26% | 3 |
| Total | | 57 |

Q9 What do you think of the overall direction of the department since the transition of leadership?



| Answer Choices | Responses | |
|-------------------|-----------|----|
| Strongly improved | 57.89% | 33 |
| Somewhat improved | 31.58% | 18 |
| No change | 8.77% | 5 |
| Somewhat worse | 1.75% | 1 |
| Far Worse | 0.00% | 0 |
| Total | | 57 |

Open Comments:

- "We are headed in the right direction"
- "The Department's Leadership has done a great job in moving the Department forward in the right direction."
- "We are a better department today than were we were 2 years ago. I'm now a much happier employee."
- "Overall vast improvements due to greater cooperation"
- "We are headed in the right direction, Chief Luizzi and Chief Cole have made and hopefully will continue make positive changes to our dept. With their leadership we should be able to become a true professional and established dept."
- "Relationships between labor and management are continuing to improve, and accountability on both sides are stronger than in past years. There is still a lot of room for growth and trust from all levels, but we are heading in a positive direction."

Thank you,

