

AGENDA ITEM # \_\_\_\_\_

DATE: April 7, 2014

COAC NUMBER: 14-5233ws

**CITY OF GOODYEAR  
CITY COUNCIL ACTION FORM**

**SUBJECT: Overview of Fire  
Department Actions in Response to  
Citygate Management Assessment**

**STAFF PRESENTER:** Paul Luizzi,  
Fire Chief  
**COMPANY**  
**CONTACT:**

**RECOMMENDATION:**

Provide the Mayor and Council an overview of the actions taken by the fire department to overcome deficiencies noted in the Citygate Management Assessment conducted in late 2012 and early 2013.

**PURPOSE:**

The purpose of the presentation is to inform Mayor and Council of the actions taken by the fire department to overcome deficiencies noted in the Citygate Management Assessment conducted in 2013. The purpose of the assessment was to ensure the department is meeting community fire service and medical needs and expectations, while recognizing opportunities for innovation, improved efficiency and effective operations.

**BACKGROUND AND COMMUNITY BENEFIT:**

Regular assessments are necessary to ensure departments are run as efficiently and effectively as possible and to determine what improvements, if any are needed to the overall departmental operations. In late 2012, Goodyear secured Citygate Associates, LLC to conduct a comprehensive study of the management and operations of the Goodyear Fire Department with emphasis on the review and evaluation of the effectiveness of the leadership team, its management processes, the organization's current design and direction, and the organizational climate.

**PREVIOUS ACTIONS AND DISCUSSION:**

On July 8, 2013, Fire Chief Paul Luizzi presented to Mayor and Council a summary of the department's action plan for addressing the critical findings and recommendations identified in the management assessment, which also included an update on immediate critical actions taken following the release of the report.

**FISCAL ANALYSIS:**

No fiscal impact at this time, as no action will be taken. The presentation is for informational purposes only.

**ATTACHMENTS:**

None.